

Quarterly Summary

Quarter 3 - Fiscal Year 2018

The average age of cases closed is a measurement of how long it takes, on average, for a case to be processed from entry to closure. These calculations include only cases closed within the quarter specified.

Quarter Date Ranges						
Quarter 1	July 01 - September 30					
Quarter 2	October 1 - December 31					
Quarter 3	January 1 - March 31					
Quarter 4	April 1 - June 30					

	1											CURRENT
	Q4 2015	Q1 2016	Q2 2016	Q3 2016	Q4 2016	Q1 2017	Q2 2017	Q3 2017	Q4 2017	Q1 2018	Q2 2018	Q3 2018
Audiology/Speech Pathology	82.1	134.9	N/A	215.2	152.8	532.0	N/A	135.3	259.8	255.7	192.0	179.0
Counseling	252.2	284.1	193.5	415.6	323.7	375.5	292.8	247.9	106.1	251.5	128.2	153.7
Dentistry	350.3	272.5	292.7	248.3	303.1	250.6	289.5	271.2	228.7	337.8	182.9	239.7
Funeral Directing	140.4	181.3	190.7	134.3	240.6	193.9	166.5	295.0	223.7	229.3	169.1	383.3
Long Term Care Administrator	260.5	247.6	145.4	218.5	232.3	258.3	260.5	282.8	395.0	171.2	350.6	424.1
Medicine	147.3	177.1	181.1	161.6	157.5	139.9	147.1	135.5	136.9	146.5	135.0	153.5
Nurse Aide	145.5	169.6	121.8	154.7	122.9	154.6	198.6	191.4	223.8	297.4	273.3	200.7
Nursing	231.2	191.1	196.3	217.6	193.6	198.1	179.5	207.4	202.1	203.6	204.5	215.8
Optometry	197.2	294.0	154.2	231.0	194.4	121.6	216.2	95.3	106.3	557.6	268.1	240.0
Pharmacy	121.9	200.2	102.6	110.8	122.3	148.7	303.6	343.2	192.9	215.4	172.2	173.7
Physical Therapy	280.5	190.0	117.1	145.3	242.9	403.0	273.7	102.4	291.3	239.4	112.0	152.5
Psychology	181.1	216.0	287.0	437.0	287.3	380.0	291.7	357.7	252.7	119.5	183.3	118.8
Social Work	202.9	199.4	132.5	342.0	226.0	469.7	407.6	366.2	228.8	292.7	123.6	277.5
Veterinary Medicine	158.9	295.7	331.7	332.4	407.3	315.5	301.2	283.5	295.6	223.0	357.7	278.7
AGENCY	186.7	200.1	190.8	201.6	188.5	202.7	207.7	222.8	194.1	255.7	186.5	196.4



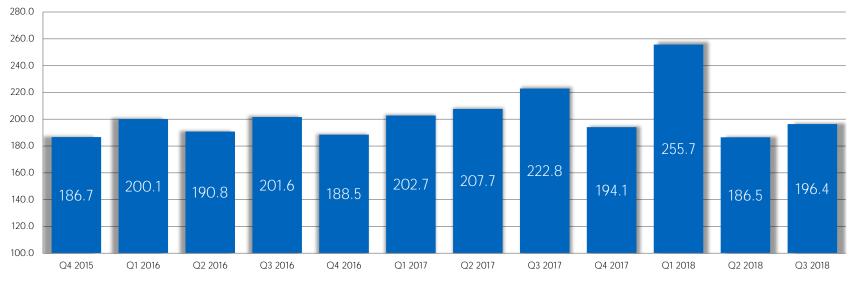
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Avg Age of Cases Closed





Fiscal Year Summary

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	FY 2013	Change Between FY14 & FY13	FY 2014	Change Between FY15 & FY14	FY 2015	Change Between FY16 & FY15	FY 2016	Change Between FY16 & FY17	FY 2017
Audiology/Speech Pathology	77.8	-23.1%	59.9	65.4%	99.0	67.4%	165.8	39.1%	230.5
Counseling	422.6	-49.1%	215.2	20.0%	258.3	22.0%	315.0	-18.4%	257.2
Dentistry	280.2	13.5%	317.9	-11.0%	282.9	-1.4%	278.9	-7.4%	258.1
Funeral Directing	177.5	0.3%	178.0	-16.7%	148.3	28.2%	190.1	16.4%	221.3
Long Term Care Administrator	233.1	-24.6%	175.8	7.2%	188.5	12.7%	212.4	45.0%	307.9
Medicine	129.2	21.2%	156.6	9.2%	171.0	-0.9%	169.5	-17.2%	140.4
Nurse Aide	150.3	35.5%	203.7	-29.6%	143.4	0.5%	144.2	33.4%	192.2
Nursing	164.7	8.4%	178.5	8.7%	194.0	3.4%	200.6	-1.9%	196.8
Optometry	124.2	80.1%	223.6	-23.7%	170.7	19.6%	204.2	-17.7%	168.0
Pharmacy	154.2	-11.4%	136.7	19.0%	162.6	-20.7%	129.0	103.5%	262.5
Physical Therapy	177.2	-16.9%	147.2	22.0%	179.7	-5.9%	169.1	58.9%	268.6
Psychology	298.3	-46.9%	158.3	15.4%	182.7	89.0%	345.2	-8.3%	316.6
Social Work	276.5	-37.8%	172.0	33.4%	229.4	11.0%	254.7	47.4%	375.3
Veterinary Medicine	165.4	5.7%	174.8	31.6%	230.0	48.4%	341.4	-12.6%	298.2
AGENCY	168.2	7.9%	181.5	3.0%	186.8	4.5%	195.3	6.1%	207.2



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